



ALWAYS CONNECTED. ALWAYS CARING.

VIRTUAL HOME CARE

Specifically designed for home care, home rehabilitation, home nursing and disability services, **VideoVisit® Virtual Home Care** is a solution that enables remote care for people living at home via video connection. With the solution also family members can be in touch with their loved ones. Virtual care is easy and safe to use and enables longer and happier living at own home.

The service includes a tablet that has been specifically developed for virtual elderly care, mobile data connection, VideoVisit® application and also content services for caregivers. A builtin device management system monitors the tablet's battery life, network connection quality, security updates, etc. The service is secure and an easy solution for this type of communication, including scheduled group activities.

Virtual Home Care benefits

For organisations

- Eases the workload since physical visits and time spent on transitions not always needed.
- Home care providers can limit the physical interaction with care recipients which can be safer for both sides during pandemic times.
- More time can be allocated to demanding home care clients who require physical care, when some visits can be replaced by remote visits.
- The service is 85% more cost efficient than physical home care making it possible to help 10x more clients per work shift.
- 100 % focus on customers in each remote care visit. No need to rush from place to place.
- Reduces carbon emissions since no transition between customers' addresses needed

"We are able to provide our clients with a much wider service array. Virtual care is suitable for customers with different conditions, and it can even be used in the repatriation phase to support home care"

*Elderly care professional,
Finland*



For clients

- Increase the feeling of security and decrease loneliness
- More happiness, more activities
- Easy to be in touch with family members
- Possibility to live at own home as long as possible. Care always at arm's length.
- Easy-to-use. No digi-skills required.

"It is the safety which is the most important thing, if suddenly something would happen"

Matts 71 years, Finland

Virtual Home Care enables

- Remote home care visits
- Personal tele-rehabilitation
- Group-based tele-rehabilitation
- Social support remotely
- Automatic reminders
- Following archived and streamed contents
- Communication with family members

Virtual Care features - Professionals

- SaaS - service environment
- Browser-based utilization for professional users
- Contacting customers via Video Call
 - P2P-calls
 - Multipoint calls
 - Group calls between professional(s) & customer(s)
- Adding Relative accounts linked to customer devices
- Option to have a multipoint-call with professional + customer
- Creating calendar events between professionals / professional + customer
- Professional functionalities to control the video call
 - Automatic answer system possibility
 - Control of customer devices (Camera / Microphone)
 - Video view-control for customers + other participants
- Organizational admin
 - User management
 - Manage contact flow between professionals & customers
- Reporting
 - Daily/Weekly/Monthly Data
- Integrations possibilities

Virtual Care features - Customers

- Home Windows/Android application + tablet device for customer
- VV Family Application for relatives to make calls to customer devices